

WORKSHOP

70-90% of YOUR communication is changed or misinterpreted!

Date: March 4, 2009
March 10, 2009
(two-part series)

Time: 8:00—10:00 a.m.
(a light continental breakfast will be served)

Place: Lodi Chamber of Commerce
35 S. School Street
Lodi, CA 95240
(209) 367-7840

WHO SHOULD ATTEND

Everyone who wants to ensure effective and successful communication.

**Limited to
only
15 participants**

Just \$99.00 for this
valuable
two-part series

**Please call
to register
209-334-1011**

Dynamic Listening Skills

Here are just a few of the benefits that will keep people clearly understanding your message:

- ◆ *Discover 5 listening approaches and their purpose*
- ◆ *Identify 3 key factors that affect your listening*
- ◆ *Learn the most truthful form of communication*
- ◆ *Understand the primary cause for “zoning out”*
- ◆ *Discover how to anticipate and minimize conflict*

Effective communication is the secret to your company's demands. When is the last time you wanted to scream: “Are you listening to me?” Well, you're not alone. We may not be communicating even though all of us talk and listen to one another. Help is on the way. Discover how to actively listen to separate the message content from your feelings. This powerful two-part series enhances communication and encourages productive interactions.



HARRIS
LEADERSHIP DEVELOPMENT
GREAT EMPLOYEES BUILD GREAT COMPANIES

115 W. Walnut Street, Suite 2
Lodi, California 95240

Phone 209.334.1011

Fax 209.334.1035

www.harrisleadershipdevelopment.com